



### Bharati College (University of Delhi) Janak Puri, Delhi- 100058 www.bharaticollege.du.ac.in

## Lesson Plan (SEC, Semester III, July to November 2022)

Name of	Dr. Sonali Jain	Department	Commerce
Teacher		-	
Course	B. Com(H)	Semester	III
Paper	Digital Marketing	Academic Year	2022-23

#### **Learning Objectives**

- Familiarize students with the concepts, tools, techniques, and relevance of digital marketing in the present changing scenario.
- Enables the student to learn the application of digital marketing tools and acquaint about the ethical and legal aspects involved therein

#### Learning Outcomes

After completing the course, the student shall be able to

 Develop the understanding about impact of digital technology in transforming the business environment, its measurement of effectiveness of a digital marketing campaign, digital marketing tools such as SEO, Social media, and Blogging and regulatory framework for digital marketing in India.

# Lesson Plan

Week No.	Theme/Curriculum	Any Additional Information
1-2	• Digital-marketing mix. Segmentation, Targeting, Differentiation, and Positioning: Concept, levels, and strategies in a digital environment; Digital technology and customer- relationship management. Digital consumers and their buying decision process.	
3-4	<ul> <li>Digital-marketing mix. Segmentation, Targeting, Differentiation, and Positioning: Concept, levels, and strategies in a digital environment; Digital technology and customer- relationship management. Digital consumers and their buying decision process.</li> </ul>	
5-8	• Concept and role of Internet in marketing. Online marketing domains. The P.O.E.S-M framework. Website design and Domain name branding. Search engine optimisation: stages,	

	types of traffic, tactics. Online advertising: types, formats, requisites of a good online advertisement. Buying models. Online public relation management. Direct marketing: scope and growth. E-mail marketing: types and strategies.
9-12	<ul> <li>Interactive marketing: concept and options. Social media marketing: concept and tools. Online communities and social networks. Blogging: types and role. Video marketing: tools and techniques. Mobile marketing tools. PPC marketing. Payment options.</li> </ul>
13-15	Ethical issues and legal challenges in digital marketing. Regulatory framework for digital marketing in India.

#### References

- 1. Chaffey, D, F.E. Chadwick, R. Mayer, and K. Johnston (2015). Internet Marketing: Strategy, Implementation, and Practice. Pearson India
- 2. Kapoor, Neeru. E-Marketing, Pinnacle learning
- 3. Kotler, Philip, Hermawan Kartajaya, and Iwan Setiawan (2017). Digital Marketing: 4.0 Moving from Traditional to Digital. Pearson India

Online	NA
Resources	
(If Any)	
Assignment	
and Class	
<b>Test Schedule</b>	Link the assignment and Test (optional)
for Semester	