Bharati College
C-4, Janakpuri, New Delhi-110058
Telephone No. 011-43273000

Ref. No.Bc/Lib.Software/Tender/2024/   Date:01/02/2024

TENDER

1. **Bharati College invites bids for Procurement, Installation, and customization of cloud-based KOHA Library Management Software with Data Migration as per College's Library need and requirement. The details of requirement by the college are given in the BOQ.**

Document Download: Tender documents may be downloaded from College/University of Delhi website www.bharaticollege.du.ac.in and www.du.ac.in (for reference only) or CPPP site https://eprocure.gov.in/eprocure/app as per the schedule. CRITICAL DATEs SHEETS given on next page.

Interested Company/Partnership firm/Proprietary firm/ Agency may apply the tender on CPP Portal. Manual tender application will NOT be entertained.

The technical bids will be opened first and then the financial bids of technically qualified bidders in shall be opened the presence of the Purchase Committee.

The Principal of the Bharati College reserves the right to accept or reject any or the entire tender in full or in part without assigning any reason whatsoever.

EMD Amount: 10,000.00 (Rupees Ten Thousand Only).

Tender Fee: Rs. 1,000.00 (Rupees One Thousand Only) Not Refundable.

The College Bank details are (Account Name: Bharati College Maintenance Grant A/c, Account Number: 1527000400332120 IFS Code: PUNB0495200, Bank: Punjab National Bank, Bharati College, University of Delhi, Janakpuri, New Delhi-110 058. The bidder shall submit the Tender Fee through RTGS/NEFT.

Prof. Saloni Gupta
Principal

2.

CRITICAL DATE SHEET

	DATE
Published Date	02-02-2024
Bid Document Download	02-02-2024
Bid Submission Start Date	02-02-2024
Bid Submission End Date	19-02-2024
Technical Bid Opening Date	21-02-2024
Financial Bid Opening date	23-02-2024

3. Bid Submission: Bids shall be submitted online only at CPPP website: https://eprocure.gov.in/eprocure/app.

Bidders are advised to follow the 'Special Instructions to the Contractors/Bidders for the

e-submission of the bids online available through the link.

https://eprocure.gov.in/eprocure/app

Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4. Tenderer who can downloaded the tender from the college website **www.bharaticollege.du.ac.in** and Central Public Procurement Portal (CPPP) website **https://eprocure.gov.in/eprocure/app**, **shall not tamper/modify the tender form including downloaded price bid template in any manner**. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be black listed from doing business with the Bharati College/University of Delhi.

5. Intending tenderers are **advised to keep checking the college** website **www.bharaticollege.du.ac.in** and **CPPP website https://eprocure.gov.in/eprocure/app regularly till closing date of submission** of tender for any corrigendum / addendum/ amendment.

6. Bid Security/EMD Payment:

Earnest Money Deposit of **Rs.10,000/- (Rupees Ten Thousand Only)** in the form of Demand Draft in favour of Principal, Bharati College, University of Delhi C-4, Janakpuri, New Delhi or may transfer to the College Account. The College Bank details are (**Account Name: Bharati College Maintenance Grant A/c, Account Number: 1527000400332120 IFS Code:**

PUNB0495200, Bank: Punjab National Bank, Bharati College, University of Delhi, Janakpuri, New Delhi-110 058. The bidder shall submit the EMD/ UTR No of RTGS/NEFT with the college in case of payment through Demand Draft or RTGS upload the receipt of the same with the online bid. EMD of unsuccessful bidders will be returned to them after expiry of the final bid validity and latest on or before the 30th day after the award of the contract.

8. Bids (Technical) will be opened as per date/time as mentioned in the Tender Critical Date Sheet. After online opening of Technical-Bid the results of their qualification as well as Financial-Bid opening will be published on CPP Portal.

Submission of Tender

Th**e tender shall be submitted online in two part, viz., Technical bid and Financial (Price) bid.**

The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.

Technical Bid

The following documents are to be furnished by the vendor along with **Technical Bid** as per the tender document:

i) Signed and scanned copy of **proof for payment of Earnest Money Deposit.** Earnest Money Deposit amounting to Rs 10,000/- in the form of Demand Draft in favour of **Principal, Bharati College Delhi .** In case of failure to supply the needed services, the EMD of the successful bidder will be forfeited. Tender fee amounting to Rs 1,000/- can be paid in the form of Demand Draft in favour of Principal, Bharati College Delhi or can transfer in the Bharati College Account No. 1527000400332120   IFSC Code No. PUNB0495200, Janak Puri, New Delhi-110058.

ii) Signed and Scanned copy Certificates like Company/firm Registration Certificate, PAN No, GST No.

iii) Signed and Scanned Copy of **Tender Acceptance Letter**.

iv) An undertaking (self-certificate) that the **agency hasn't been blacklisted** by a Central / State/UT Government institution and there has been no litigation with any government department on account of IT services.

v) Vendor(s) should be register at Koha community website. Provide the certificate.

vi) The vendor(s)/ bidder(s) should preferably have a local Office on DELHI/NCR. Provide the full address. Our team shall be visit for confirmation at the time of technical evaluation.

vii) Vendor(s) must have minimum 10-year experiences for implementation of Koha library management provide the certificates.

viii) In case of any discrepancy of the bid conditions, the Committee can reject the bid of concerned firm and no correspondence will be entertained.

ix)   Annual turnover of the company should be minimum Rs.20 lakhs annually for last 3 years. Provide certificate mentioning Turnover for the last three years.

x)   Certification of OEM Authorization.

xi)   ISO/MSME registration

xii)   Similar work implementation certificate of successful Implementation.

xiii)   Vendor should have installed KOHA and provided services in at least 03 (Three) Delhi University Colleges & 10 Government University/Institute libraries with documented evidence & also provide the contact details like name, phone no & E-Mail id.

xiv)   Experience certificates of Delhi University and other institutions where services has been provided.

xv)   Local Office Address proof.

xvi)   The bidders may give representations (if any) against them getting technically disqualified before the date of opening of the Financial Bids. No representation after the opening of Financial Bids shall be entertained, whatsoever.

Bharati College

University of Delhi
C-4, Janak Puri,New Delhi-110058

IMPORTANT INFORMATION AT A GLANCE		
Tender /Bid No & Date	No. Bharati/2024/	
	Date:	
SCOPE OF TENDER		
Brief Description of Goods/Items	**Quantity**	**Remarks**
Procurement, Installation, and customization of cloud based KOHA Library Management Software for Bharati College Library with Data migration from old library software plus 2 year(s) AMC after end of warranty period. Total 03 (Three) years.	1 (One) (Multiuser)	
Location of Supplies & Installation	Bharati College Library.	
TENDER/BID DOCUMENT		
Delivery/ Supply period	**04 weeks** from the date of issue of Supply Order	
Warranty & AMC Period	01 year (s) from the date of successful Customization, Installation, Testing & Training of software plus 2 year(s) AMC after end of warranty period. Total 3 years.	
Bid Security/ EMD	Rs 10,000/- (Ten Thousand only)	
Cost of Tender(non-refundable)	Rs.1000/- (One Thousand only)	

		INSTRUCTIONS TO BIDDERS
1		**Scope of Supplies & Work:**
	A	Customization & Installation of Library Management Software (KOHA) on Cloud for Bharati College Library.
	B	Migration of Complete Data from old library Software to KOHA
	C	Standards compliance: MARC21, Z39.50, UTF8/Unicode, SIP2 etc.
	D	Data Privacy, Confidentiality & Security: Vendor should strictly ensure privacy, confidentiality and security of all data (old and new).
	E	Regular updating and up gradation of K**oha** system as and when new release comes upto a period of 03 years from the date of working of all modules of **Koha software** in the library and inclusive of 02 years AMC period.
	F	To provide the technical support to the Bharati College library for smooth functioning of **Koha software** for a period of 03 years from the date of complete working of all modules of **Koha software** in the library inclusive of 2 year AMC period.
	G	Vendor(s) must be visiting Bi-monthly basis at onsite library for technical support and submit the report ensure that all module is functioning properly and as and when require.
	H	Patron visits Management, whenever any patron will come in library then system will automatically maintain the entry/exit time. Details report required about patron entry/exit.
	I	Onsite training on all features of **Koha** library management software to be provided to the library staff for successful functioning of the library automation. If we need more training, vendor should have to provide without any extra charges.
	J	It should be compatible with smart card/Bio-matric/barcode/QR-code.
	K	System generates e-mail/SMS notifications to the user at the time of issue, return, renewal and overdue of books, unauthorized access.
	L	Library management software should be compatible with mobile, tablet platform;
	M	Mobile App should be fully integrated with library management system.
	N	Vendor/Bidder should do necessary OPAC customization, based on preferred language, color, image, and structure, as per requirement of the library during the installation and configuration.
	O	Data Backup: facility for easy regular data backup by library personnel.
	P	Vendor/Bidder must have to provide personalized cloud service to the institution with minimum specification with 100 GB Space & 10 to 15 GB RAM

		for day to day use for smoothly library work.
	Q	The bidder/vendor shall resolve complaint on the same day and should not be Prolonged for more than 24 hours otherwise suitable penalty may be imposed till how the problem resolved.
	R	Online payment gateway integration with **Koha LMS**, vendor shall provide the integration without any extra charge.
	S	Vendor/Bidder ensure that there is a specific clause that clearly states that no advertisements will be run on your cloud server for the college library.
	T	The bidder/Vendor shall ensure that the software remains functional through-out the warranty period.
	U	The bidder shall handover the charge of software in working condition along with data on the expiry of warranty and AMC period.
2	**Delivery of Supplies & Installation:**	
	a	The College is interested for complete customization of software along with Installation, Testing, Commissioning and training within the period as mentioned at IMPORTANT INFORMATION AT GLANCE sheet. However, the Vendor/bidder has an option to submit the best delivery with installation time.
3	**Warranty & After Sales Services:**	
	a	The bidder/vendor shall offer on-site comprehensive warranty of software as mentioned at IMPORTANT INFORMATION AT GLANCE sheet at the designated location & shall cover each and every part of the software. The College is not liable to pay any extra charges on any account during warranty period.
	b	The vendor/bidder shall ensure service support during the one year warranty & 2 year AMC period to the satisfaction of Bharati College.
4	**Amendment of Tender Document:**	
	a	Any corrigendum in this regard will be published on college website only.
5	**Price Bid**	
	a	The Prices should be quoted in Indian Rupees only.
	b	Bidder shall take into account all costs including unloading at the location of Institute, cartage etc. for giving delivery of material at site(s) before quoting the rates. In this regard no claim, what so ever, shall be entertained.
	c	Bidders are advised not to indicate any separate discount. Discount, if any, should be merged with the quoted unit prices.
	d	The price quoted in price bid shall be firm but subject to change in rate of applicable taxes if any.
	e	The Bidder should avoid the use of vague terms such as "Extra as applicable". Such terms shall be treated as non-responsive.
	f	No extra payment shall be paid on account of any discrepancy in nomenclature of items. The bidder shall seek clarifications if any before submitting the tender.
6	**Evaluation of Bids:**	
	The Bharati College shall evaluate all the items together or separately depending upon nature of items or circumstance and compare the quotations determined to be substantially responsive i.e.	
	a	are properly signed;
	b	Confirm to the eligibility criteria of the vendor;

	c	Confirm to the terms & conditions, and technical specifications.
	d	In case, required goods/items in this tender are independent and complete in nature. Institute may evaluate independently as far as price is concerned for placing order(s).
7	**Validity of Tender:**	
	a	The tender shall be valid as mentioned at IMPORTANT INFORMATION AT GLANCE sheet. Terms and financial details submitted in the bid shall be treated as firm during the validity period.
	b	In exceptional circumstances, prior to the expiry of the bid validity period, the college may request bidder/vendor to extend the period of validity of their bids. The request and the responses shall be made in writing.
8	**Notification of Award:**	
	a	Prior to the expiry of the period of bid validity, the Bharati College shall notify the successful bidder, in writing, that its bid has been accepted. The notification letter shall specify the sum that the Institute will pay to the bidder in consideration of the *Supply of Goods/ Services* with the details of selected location.
9	**Penalty Clause:**	
	a	The bidder shall indicate the period within which the ordered quantity will be supplied along with Installation & Commissioning of Goods/ Items. The bidder shall note that in case bidder fails to do so within the period of delivery indicated by the bidder in price bid of this tender, penalty @ 0.50 % on total value of the Purchase order per week of delay would be levied subject to maximum amount of Rs. 20000/-. It means, the bidder shall have the liability of delayed supply to the maximum of Rs.20000/- after expiry of scheduled delivery date.
10	**Terms of Payment:**	
	a	Bharati College shall pay 40% amount after customization of software and migration of data. 30% amount shall be paid after smooth functioning of complete software duly recommended by the Library Committee and remaining 30% amount shall be released on the completion of warranty period.

Bharati College
University of Delhi,
C-4, Janak Puri, New Delhi-58

Technical Specification for Library Automation System

(A) Technical Specifications to be incorporated for Library Management software & Services		
No.	**Description**	**Compliance (yes/No)**
1.	Total software solution should be based on Boot-Strap Technology and Provision for RFID compatible for future requirement with advance protocols like NCIP/SIP2.;	
2.	There should be Module-wise customization as per college requirement.	
3.	Software should be enabled with one screen technology;	
4.	The system must allow security access restriction of access to local or remote databases based on the IP address of the user and User's log-in ID;	
5.	The system must be able to authenticate users by user name & password/RFID cards/SIP and retain the user's authorization as he or she navigates among databases;	
6.	The system should not require a separate login to access different subsystems; the initial login should set all privileges for all subsystems;	
7.	The system must check each user's access privileges at login, and automatically disable or enable client functions (in real time) based upon the user's profile;	
8.	Library must be able to set individual parameters for material types, locations, patron types, checkout periods, fines, and other library policies;	
9.	There should be scalable/flexible query based reporting in the reports section;	
10.	Library must have the ability to generate statistical reports for all data relating to the use of library materials, borrowers, and other data needed for operations of a library;	
11.	The system must allow printing/email/SMS of various alerts/notices;	

(B) Cataloguing, Database and Authority Control Requirements		
No.	**Description**	**Compliance (yes/No)**
1.	When deleting records, restrictions must occur when records have fines	

	or fees due, holds pending, or pending action from Acquisitions with a message alert for staff with the reason why the record cannot be deleted and a choice to either abort or continue, stating the results of deletion, i.e. "if the record is deleted, fines will also be deleted", or "holds will be moved to the next copy, "hold will be deleted" if no more copies.	
2.	Item records must link in real-time to due date (if checked out), the last check-in date, number of circulations since a specified date, and holds against the item and display that information in staff programs, displaying borrower information.	
3.	The system must support customized label printing of spine call numbers.	
4.	The real-time update of Catalogue records that are imported throughout the rest of the subsystems and modules.	
5.	The retrieval of records by at least accession number, title control number, title, author, ISBN, and ISSN , subject indexing, key words etc.	
6.	The Cataloguing module must have the abilities to create and edit by: (a) A full screen MARC edits view. (b) The use of templates in MARC format that contain required and recommended bibliographic fields. (c) An interface for staff members unfamiliar with MARC. The data from this interface must be stored in MARC format allowing it to be retrieved, indexed, and searched the same as full MARC records.	
7.	Ability to edit item records regardless of circulation status (e.g. Checked out, on hold) only to staff login.	

(C) A) General Functions of Online Public access Catalogue (OPAC)

No.	Description	Compliance (yes/No)
1.	The portal must be custom designed by the vendor based on the specifications of library. It is desirable for the vendor to offer a template or templates, but not to limit the library to templates only;	
2.	Patrons must be able to what type of search strategy they want to use.	
3.	Patrons must be able to limit search by format, language, call number, and publication date.	
4.	OPAC must interact with the circulation system in real time.	
5.	Catalogue enrichment such as book jackets (stored locally or remotely) and If no cover art image is available the system must display a "generic" cover art image as an option	
6.	It must be possible to link directly from an item to a MAP of the library (virtual model of the library, shelves, racks and documents.	
7.	It must be possible to configure a MAP of the library to highlight holdings by using call number range or collection.	
8.	The Web-based OPAC should have the capability to be accessible from Phone (any android or windows or iphone) / PDA /other mobile devices with necessary graceful degradations.	
9.	OPAC must provide English/Hindi version.	

(D) Circulation and Inventory:

No.	Description	Compliance (yes/No)

No.	Description	Compliance (yes/No)
1.	Circulation must manage all basic Circulation operations of the library -- checkout, check-in, renewal, fine and fee processing, managing holds and recording statistical usage of library collection and borrowers.	
2.	Circulation must allow librarians to profile circulation parameters using types of materials, types of borrowers, overdue thresholds, and various fines, maximum fines and fees.	
3.	An offline circulation product must be available to enable the check out and check in of materials on a circulation workstation or portable device and to be able to load these transactions to the online system at a later time and within the circulation interface.	
4.	At the time of new borrower registration, the system must perform a duplicate check to determine if there are existing records that meet the criteria being entered.	
5.	Borrower records must contain at least name, borrower id, permanent address and telephone, secondary address and telephone, cell telephone number, email address(es), and must be searchable by all of these fields.	
6.	Circulation must support a calendar function to define closed days and automatic-ally adjust check-in times accordingly.	
7.	Provision should be made to enter details of the documents and other materials written in Hindi, English and other Indian official languages.	
8.	An automatic update in the Catalogue of item status when it is checked in or checked out etc.	
9.	Statistical records kept for all transactions.	
10.	The system must produce a "purchase alert" for titles when certain number of holds is place on certain numbers of copies. This ratio should be a library defined ratio.	
11.	Patron record does not lock if accessed on multiple staff workstations	
12.	Permissions that can be set by staff role and workstation to restrict access and/or modification to patron records.	
13.	Support patron types tied to different expiry periods.	
14.	Support ability for the Library to specify which kinds of materials can be borrowed by specific patron types.	
15.	Support ability for the Library to specify limits on number of items held and/or the type of items held by a patron at any one time; this limit to be set by the Library for each patron type/item type.	
16.	Support ability for Self-check-in/ Check-out	

(E) Acquisition Requirements

No.	Description	Compliance (yes/No)
1.	Acquisitions must allow for adequate security and password features so that authorized staff has rights to perform only those functions for which they are authorized.	
2.	Acquisitions must detect duplication and perform de-duplication of records in the library local Acquisitions orders database with options to create a new order record, not add the record, or attach a new order to the existing bibliographic record.	
3.	The module must allow for MARC record downloads into the acquisitions	

No.	Description	Compliance (yes/No)
	module directly. Field(s) filtering is required.	
4.	Acquisitions must support viewing of effects on the fund before, during, and after an order is sent.	
5.	Acquisitions must support entry of brief title records that will be overlaid by full MARC records when each title is received and Catalogued.	
6.	Acquisitions must be integrated with the library Public Access Catalogue and, at the library's discretion, display title-specific on order status information so holds may be placed.	
7.	The ability to print labels by individual accession numbers and/or range of accession numbers. The library should have the option to display items in the OPAC automatically when the order is released, transmitted, received, approved, or not at all.	
9.	Can it handle Standing Order?	
10.	Capability to produce fund summary reports that include fund allocations, amount encumbered and expended, and remaining percentage free for a given fiscal year (item 4).	
11.	Ability to receive and pay for incomplete orders.	
12.	Ability to edit amounts and funds when paying, which automatically adjust encumbrances.	
	Ability to receive a partial order.	

(F) Serial Control Requirements

No.	Description	Compliance (yes/No)
1.	The Serials module must support claiming from a list or individual claims.	
2.	Serials Control must support access to serials information by using standard searches that are available in other programs.	
3.	The system must produce claiming notices and allow claiming of missing and late issues.	
4.	Serials Control must provide a "notes" option to track claims and subscription extensions.	
5.	Serials Control must automatically create a summary holdings statement to be displayed in the Library Public Access Catalogue with	
6.	The user to override the predicted number if the received issue is not the expected issue but does conform to the prediction pattern.	
7.	Ability to manage subscriptions (additions, renewals, cancellations).	
8.	Ability to view a subscription list, indicating all subscriptions eligible to be renewed.	
9.	Ability to cancel or reopen a subscription.	
10.	Allow automatic claiming or mediated claiming.	
11.	Claim notices must be available in print and electronic formats.	
12.	Claiming data must include: supplier information, subscription ID, claim response,	

(G) Report Generation

No.	Description	Compliance (yes/No)
1.	Library must be able to design report and notice formats.	
2.	Circulation must provide reports of the number and type of transactions	

No.	Description	Compliance (yes/No)
	on a variety of library defined criteria, such as daily, weekly, monthly, annually, time, location, workstation, user type, material type, classifications, reciprocal borrowers, and all reports must be sorted by library defined parameters.	
3.	The system must allow for a variety of library defined notices to be generated for notification using mail, e-mail, or SMS.	
4.	The system must support customizable report generation and production functions that will allow library staff to prepare customized reports as necessary.	
5.	The system must support a variety of standard reports and notices for users based on library defined parameters such as over dues, fines and fees, lost books.	

(H) Notifications (Print/Email/SMS)

No.	Description	Compliance (yes/No)
1.	Circulation must support printing of date due slips, fine and fee payments, hold flags, or other system alerts to an assigned printer that prints formats (such as a cash register type format).	
2.	Circulation must support communicating channels of notification to registered library users through e-mail, phone notification, and printed notices and the ability to define a hierarchy of notices to be sent, i.e. e-mail notices sent first, if e-mail addresses are contained in borrower's record, then phone notification (SMS), and if not an adequate result, a printed notice to be mailed.	
3.	The library must have the ability to create a mailing list from the borrower's file and to create its own message for notification to users.	
4.	Borrower records are managed by library defined profiles which link to and display at least the following information when accessed: name, id, borrowing restrictions, patron type code, fines and fees owed, outstanding materials, hold requests, last activity date, expiration date, notes field, and personal identification number.	
5.	Support and permit customization, but not be limited to, each of the following notices and be able to exclude from notices certain patron groups (staff): Alert (issued prior to an item's due date), overdue, fine, hold pickup, hold cancellation, registration to expire in 30 days, non-use of library card in specified period of time, holiday/closure notices.	
6.	Circulation must support item status of lost, which is automatically invoked after a library defined period of time of being overdue, or can be invoked by library staff, at which time the borrower is sent a bill for lost item.	
7.	Library staff must have the ability to define whether or not lost items are displayed in the Library Public Access Catalogue.	
8.	The system must support the ability to send user notifications by email, SMS, and print through mail and must allow librarians to define a hierarchy to send e-mail notices first (if e-mail is in the user record), phone notices second, and print notices as the last resort.	
9.	Circulation must send an alert message at check-out, renewal, or check-in, or any other transaction that accesses the borrower records that	

	items are available on the holds shelf and accumulated fines etc.	

(I) Ease of Usage

No.	Description	Compliance (yes/No)
1.	Library Staff must be able to manage the system without vendor intervention and be able to shutdown and restart the system without vendor intervention. The system must check the integrity of the entire file system during each restart of the system and servers must log errors by date and time;	
2.	The implementation strategy, reviewing mechanism system on daily basis on the progress of work will be formulated in consultation of the ministry before starting of the project which will be followed strictly.	

(J) Security Features and Data backup

No.	Description	Compliance (yes/No)
	The system must provide different levels of security: Network, Database, and Application	
	The system must provide protection for all data files through the use of locally defined passwords or other security measures so that information critical functions cannot be performed without proper authorization. That is, the system must allow the restriction of specific functions to specific users	
	Procedures and programs must be established which enable rapid data recovery from software failure;	
	Provision of Remote Database Back-up system should be provided with one Click.	
	Frequency of backup	
	Automatic backup	
	Synchronisation of backup with utility	
	Provide support for taking backup for old system	

(K) Patron visits Management

No.	Description	Compliance (yes/No)
1.	Whenever any patron will come in library then system will automatically maintain the entry/exit	
2.	System should be support in department libraries also.	
3.	It will show real time information about patron.	
4.	Details report required about patron entry/exit	
5.	It should be compatible with smart card/Bio-matric/barcode/QR-code	

(L) Mobile Application

No.	Description	Compliance (yes/No)
1.	Mobile App should be compatible with existing library software portal.	
2.	App should be fully integrated with library management system.	
3.	App should be enabled with one screen technology and App should be on play store by name of our college	
4.	There should be Module-wise customization (profile, book	

	recommendation, overdue, search portal) etc.	
5.	Mobile portal must be custom designed by the vendor based on the specifications of library staff.	
6.	The system must allow restriction of access library resources to local or remote based on the IP address of the user and User's log-in ID;	
7.	The system must be able to authenticate users by user name & password.	
8.	APP system must check each user's access privileges at login, and automatically disable or enable client functions (in real time) based upon the user's profile and expire date.	
9.	The retrieval of records by at least accession number, title control number, title, author, ISBN, and ISSN etc.	
10.	Patrons must be able to what type of search strategy they want to use.	
11.	Patrons must be able to limit search by format, language, call number, and publication date, etc.	
12.	Mobile app must interact with the circulation system in real time.	
13.	APP interface must provide English/Hindi version and link with existing library Opac.	
14.	Library Staff must be able to manage the system without vendor intervention.	
15.	Library is able to broadcast information to its patrons about its latest collection, notices, feedback requisitions, circulation reminders among others.	
16.	Online payment gateway for making fine payments of the library without visiting library physically or scanning any QR codes. With direct integration with LMS system.	

We confirm with our acceptance to the technical specification as given above.		
Date:		BIDDER'S NAME & SIGNATURE WITH SEAL

FORMAT FOR SUBMISSION OF FINANCIAL BID	
To, The Principal Bharati College (New Delhi)-110058	

Sub:	Financial Bid with reference to Tender Document No:

SN	Product Description with make & Model	Price	GST	Total Price
1	2	3	4	5(3+4)
1	Procurement, installation, and customization of cloud based KOHA Library Management Software for Bharati College library with Data Migration plus 2 year(s) AMC after end of warranty period. Total 3 years. Cloud specifications: 100 GB Space, RAM-12 GB, Processor-Xeon 3.00 GHz			
	Total offered Price			
Total (In Words):				
Delivery Period required:				
The followings things are confirmed and undertaken by us that:				
a	The price quoted above are inclusive of basic price, statutory levies and taxes, duties, Transportation, Purchase of cloud space Incidental services (including Insurance, Loading/ unloading, Packing & Forwarding charges, Installation etc.) at site.			
b	Taxes are subject to change/ revision.			
c	We agree with the terms and conditions specified in "Instructions to Bidders" and if selected, the execution of supplies would be made in compliance.			

Date:	Signature of Authorized Bidder with proper rubber stamp
	Name:
	Designation:
	Mobile No: